INVESTICE DO ROZVOJE VZDĚLÁVÁNÍ

## Shops and shopping

## Vocabulary

Types of shops (and what they sell)

| Name of shop | What it sells |
| :--- | :--- |
| department store | almost everything (furniture, clothes, electrical appliances, e.g. TV and |
|  | washing machines, toys, jewellery, etc. and sometimes food) |
| supermarket | food and household goods, e.g. cleaning products |
| newsagent('s) | newspapers, cigarettes, sweets, stationary, e.g. writing paper, cards, |
|  | envelopes, etc. |
| butcher('s) | meet |
| greengrocer('s) | fruit and vegetables |
| boutique | fashionable clothes |
| chemist('s) | medicine, baby products, shampoo, soap, toothpaste, etc. |

## Useful words and expressions

Assistant: Can I help you? Customer: Yes, I'm looking for (=I want) a blue jumper.
Assistant: Can I help you? Customer: No, I'm just looking, thanks. (=I don't need help)
Assistant: Can I help you? Customer: I'm being served, thanks. (=another assistant is already Serving/helping me)

Exercise 1 - verbs and phrases: Match the sentences

1 I often buy books online. ......
2 This shop sells books. $\qquad$
3 I'm going to buy the dishwasher on credit. .....
4 I went back to the shop to complain. .....
c I buy books on the Internet.
a I had to wait behind lots of other people.
b I don't need any help at the moment.
d I'm going to pay for it over 12 months.

5 I had to queue for ages in the bank. .....
6 I want to try on this dress. ....
7 I'm just looking. .....
8 I had to pay $16 \%$ VAT. .....
e I want to see what I look like in it.
f I had to pay tax on it.
g You can buy books in this shop.
h I went there to tell them I wasn't happy.

KEY: 1 c; 2g; 3d; 4h; 5a; 6e; 7b; 8f.
Exercise 2 - What word or phrase is being defined in these sentences?
1 A shop where you can buy fashionable clothes.
2 A place with many shops, either outside or indoors.
3 The place where you can try on clothes in a shop.
4 The place where you pay for things in a shop.
5 To look round the shops without planning to buy anything.
6 The shop where you buy medicines, baby products, shampoo, etc.
KEY: 1 boutique, 2 shopping centre, 3 changing/fitting room, 4 till/cash desk, 5 window shopping, 6 chemist('s)

Exercise 3 - Complete these shopping dialogues. You will need one or two words for each gap.
A) Assistant: Can I (1) you?
Customer: Yes, I'm (2) . a pair of trousers.
Assistant: Right. What (3) $\qquad$ are you?
Customer: 32 waist and 34 leg.
B) Assistant: Are you OK there?

Customer: Yes, I'm (4) $\qquad$ thanks.
C) Assistant: Do you need any help?

Customer: No, it's OK, I'm being (5) thanks.
D) Customer: Excuse me, I'd like to (6) .............................. these jeans to see if they fit. Assistant: Sure. The (7) $\qquad$ is along there at the back of the shop.
E) Assistant: Do you want this red jumper as well?

Customer: No, I think I'll (8) $\qquad$
F) Customer: Yes, these trousers are great and fit very well. I'll (9) $\qquad$ them.
Assistant: Fine. Would you like to pay for them over at the (10) ?

KEY: 1 help, 2 looking for, 3 size, 4 looking, 5 served, 6 try on, 7 changing room/fitting room, 8 leave, 9 leave, 10 till/cash desk/counter.

