**Read the text and choose one of the options below.**

**How to book a ferry crossing**

PAYMENT

Ferry tickets must be 1\_\_\_\_\_\_\_\_\_\_\_\_\_\_ for at least 30 days before the 2 \_\_\_\_\_\_\_\_\_\_\_\_\_\_ date, or the booking will be cancelled. If booking 3\_\_\_\_\_\_\_\_\_\_\_\_\_\_ 30 days of travel, payment must be made when placing the reservation. No 4\_\_\_\_\_\_\_\_\_\_\_\_\_\_ will be given if a lower tariff sailing than booked is used for any crossing. If a higher tariff sailing is used, the appropriate 5\_\_\_\_\_\_\_\_\_\_\_\_\_\_ will be made.

CANCELLATIONS

You 6\_\_\_\_\_\_\_\_\_\_\_\_\_\_ cancel a ferry reservation over the telephone. If you have already paid your fare, the money will be refunded if the 7\_\_\_\_\_\_\_\_\_\_\_\_\_\_ is put in writing, unless you cancel within 29 days of travel.

INSURANCE & BOOKING CONDITIONS

For personal or AA Five Star insurance complete the proposal 8\_\_\_\_\_\_\_\_\_\_\_\_\_\_ on page 45. Or, if you have 9\_\_\_\_\_\_\_\_\_\_\_\_\_\_ your booking by telephone, this can be arranged over the phone.

BOOKING CONDITIONS

The conditions under which we accept your ferry booking accompany your confirmation. Your booking is also subject to the *Brittany Ferries General Conditions of Carriage*, copies of 10\_\_\_\_\_\_\_\_\_\_\_\_\_\_ are available on request from any of the company’s offices.

1a) paid b) payed c) paied d) paying

2a) sailor’s b) sailors’ c) sailing d) sailed

3a) up b) for c) after d) within

4a) refound b) refund c) return pay d) repaied

5a) surcharge b) lower charge c) charter d) free of charge

6a) have b) needn’t c) may d) don’t have to

7a) reclaimed b) request c) demand d) claim

8a) formula b) form c) formation d) notebook

9a) doing b) done c) made d) set off

10a) which b) what c) whose d) that