Leadership II

TOPIC 6

Effective decision-making and acting in demanding situations
Contents:
• Organizing information and knowledge, generating knowledge in task solving, so-called fast and slow thinking.
• Individual, micro-team, task and environment.
• Linear routine tasks and heuristics.
• Sharing and decision-making in team (the interview method and its modifications – dialogue, discussion and others).
• Task-solving in team.
Organizing information and knowledge, generating knowledge in task solving, so-called fast and slow thinking.

- Models
- Principles
- Methods
- Procedures
Individual, micro-team, task and environment.

Specific dispositions and skills requirements for:
1. Individual work and task-solution.
2. Team work and task-solution.

Environment and context of task situation as modifiers of optimum solution.
Linear, routine tasks and heuristics.

• Linear tasks – types of tasks with unique solution.

• Routine tasks – types of repetitive tasks of various levels of complexity, whose solution is related to standardization of procedures.

• Heuristics – types of tasks with several possible solutions.
Sharing and decision-making in team (the interview method and its modifications – dialogue, discussion and others).

• Language, thinking and learning
• Sharing and communicating
• Interview and its modifications
• Socratic questioning
• Discussion vs. dialogue
• Reflection vs. evaluation
• Merits and limits of criticism
• Decision and cognitive dissonance
• Decision, its formulation and aspects participating in implementing it.
Task-solving in team.

1. Linear and routine tasks – individual and team solving.